







# Evaluating the outcomes of psychological interventions



Chris Evans (chris@psyctc.org) Finnish Psychological Association, Psychologist days: With knowledge, skill and heart" Helsinki, Finland, 22.iii.23



# Olen pahoillani, etten puhu suomea







#### The talk in one slide

OUTCOME MEASURES AND EVALUATION IN COUNSELLING AND PSYCHOTHERAPY CHRIS EVANS AND JO-ANNE GARLYLE  $(\mathbf{S})$ 

▲ Read this book! ▲ It addresses: ▲ The future of MH work ▲ Tools for psychologists' and psychotherapists' work ▲ Prerequisites for a psychologists' and psychotherapists' work ▲ Fortunate coincidence!





## Why read it?! Spoiler

The future of mental health work Never going to be "one size fits all" but needs evaluations (N.B. Evaluation<u>s</u>: plural)

#### Tools for MH, work Should include ROM, but only if we think about that wisely and own that as a personal responsibility

Prerequisites for a psychologist's work Collaboration and support to collaborate and think wisely about ROM

Definitions

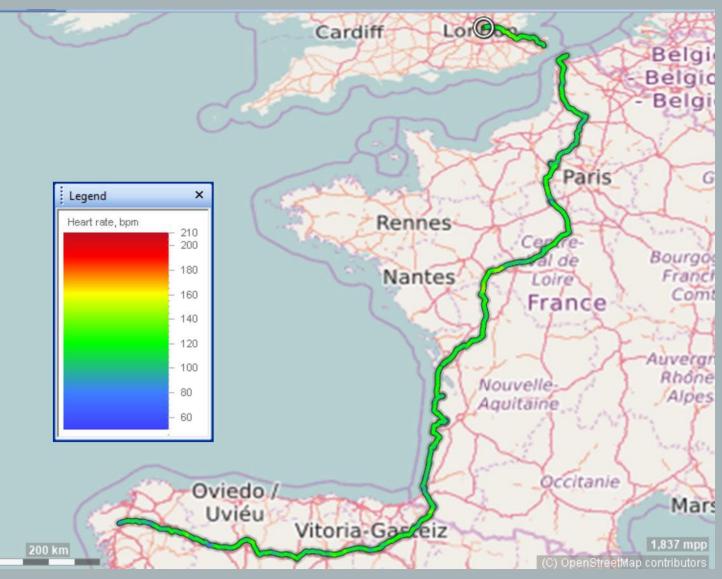
#### ROM = Routine Outcome Measurement.

#### ▲ ECM = Embedded Change Management.



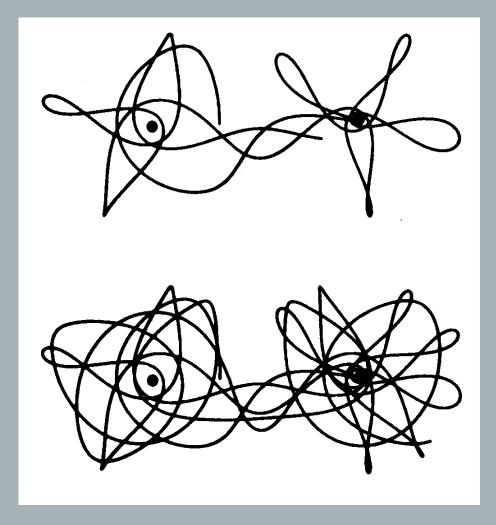
#### Psychological interventions? FRIESS THE WORST PAIN ... What the Hell Is wrong with HOW WOULD YOU RATE THE ANY PAIN? ONE. I CAN IMAGINE? PAIN, FROMONE TO TEN, HIS IMAGINATION? WHERE TEN IS THE WORST MY ARM PAIN YOU CAN IMAGINE? REALLY ITS NOT A HURTS. NORMAL PLACE







#### General personal experience





#### Psychotherapy experience

n	<i>n</i> = 1	<i>n</i> = 2	<i>n</i> = 3	Total
6	6	30	120	156
7	7	42	210	259
8	8	56	336	400
9	9	72	504	585
10	10	90	720	820



# Research experience

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IMPORTANTE. POR FAVOR LEA ESTO ANTES DE EMPEZAR EL TEST. A continuación encontrará 34 frases. Lea cada frase y piense con qué frecuencia usted se ha sentido así durante los últimos siete días. Después marque la casilla que mejor lo refleje.

Durante los últimos siete días…			HIND HONDOWN HOUSE STORE STORE				
1	Me he sentido muy sola y aislada	•	1	2	3	4	F
2	Me he sentido tensa, ansiosa o nerviosa	0	1	2	3	4	Р
	He sentido que tenia a alguien en quien apoyarme cuando lo he necesitado	4	3	2	1	٥	F
4	Me he sentido bien conmigo misma	4	3	2	1	٥	W
5	Me he sentido totalmente sin energía ni entusiasmo	٥	1	2	3	4	Р
6	He sido violenta físicamente hacia los demás	٥	1	2	3	4	R
7	Me he sentido capaz de afrontar las cosas cuando han ido mal	4	3	2	1	٥	F
8	He tenido molestias, dolores y otros problemas físicos	٥	1	2	3	4	Р
9	He pensado en hacerme daño a mí misma	٥	1	2	Ц 3	4	R
10	Me ha costado mucho hablar con la gente	٥	1	2	3	4	F
11	La tensión y la ansiedad me han impedido hacer cosas importantes	•	1	2	3	4	Р
12	Me he sentido satisfecha con las cosas que he hecho	4	3	2	1	٥	F
13	Me han inquietado pensamientos y sentimientos no deseados	٥	1	2	3	4	Р
14	He tenido ganas de llorar	٥	1	2	3	4	W
Por favor continúe en la página siguiente							
ar (f) © CORE System Trust: https://www.coresystemtrust.org.uk/copyright.pdf Palgina: 1							



### Why all this narcissistic stuff?

- Because Jo-anne and I believe that useful knowledge in MH is never purely abstract but embedded and personal: evaluate the evidence partly on someone owning it
- Evidence is never purely quantitative and there are always some things that are countable in even the most qualitative work



Jo-anne Carlyle



#### www.psyctc.com



Together!

▲ We share a conviction that research and evaluation are essential, but that when they become reductionist they fail the patient, the treatment process and fail our capacity to make significant shifts in practice going forward.



#### ROM must be SMART(ER)



Richard Chapman, 2021



#### SMARTER and designed





#### Always collaborations





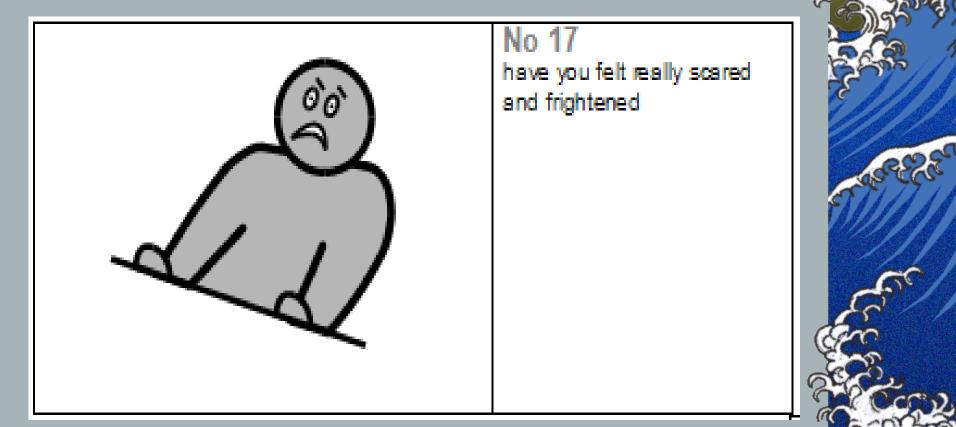
## Tools for MH work



#### Measures

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Masse



## What is CORE? History

- ▲ "BCE" (Before CORE Evolved) ▲ Psychoanalytic evaluations in the 1930s ▲ Much debate but little evidence up to 1970s ▲ Waskow & Parloff 1970 ▲ 1994 Strupp, Horowitz & Lambert ▲ "WC" (With CORE) ▲ 1995 first work on CORE ▲ 1998 launch
  - ▲OQ, ORS and other systems simultaneous



## What is CORE? A system

- Principles & guidance
  - Not just a measure
  - "Bottom up"
  - PBE (Practice Based Evidence) &
  - PRN (Practice Research Networks)
- Measures
  - Copyright but free to reproduce
  - Translated: 35+ languages
  - In <u>Mapi Trust</u>: can get "industry approved" translations
- Contextual data framework (CORE-A)
- Support



#### Back to the OMbook

- Written for practitioners and managers but we think it should be read by researchers!
- ▲ Our focus is always:
  - ▲ What do you want from your data?
  - ▲ Who might find your findings useful?
    - ▲ Client group and practice realities
    - ▲ Audience: professions
- Keeping a balanced approach to psychometrics



#### Ombook contents

- $\checkmark$  1. Introduction to OM and evaluation
- ▲ 2. A framework for OM
- ▲ 3. Judging the quality of an OM
- ▲ 4. Overview of current OMs
- ▲ 5. Analysing OM change data
- ▲ 6. Planning an OM work: design and be SMART
- ▲ 7. OM work for individual practitioners
- ▲ 8. Service-level OM work
- ▲ 9. OMs with clients and supervisors
- 10. Constructive critique as a core practitioner skill

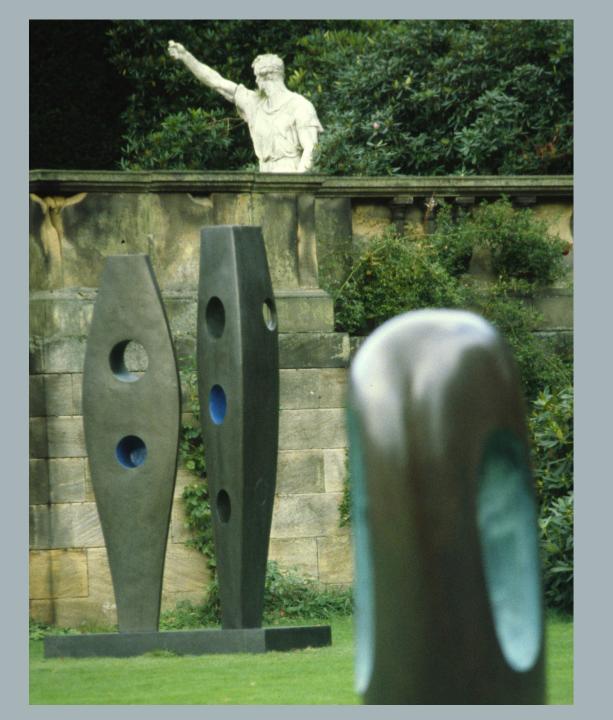


#### Humour and relatedness?! BUT YOU SPEND TWICE AS MUCH YOUR MATH IS I'M NOT YOUR TIME WITH ME AS WITH ANYONE IRREFUTABLE. BOYFRIEND! ELSE. I'M A CLEAR OUTLIER. CAN MY BOYFRIEND YOU TOTALLY ARE. FACE IT-IM COME ALONG? YOUR STATISTICALLY I'M CASUALLY SIGNIFICANT OTHER. DATING A NUMBER OF PEOPLE.

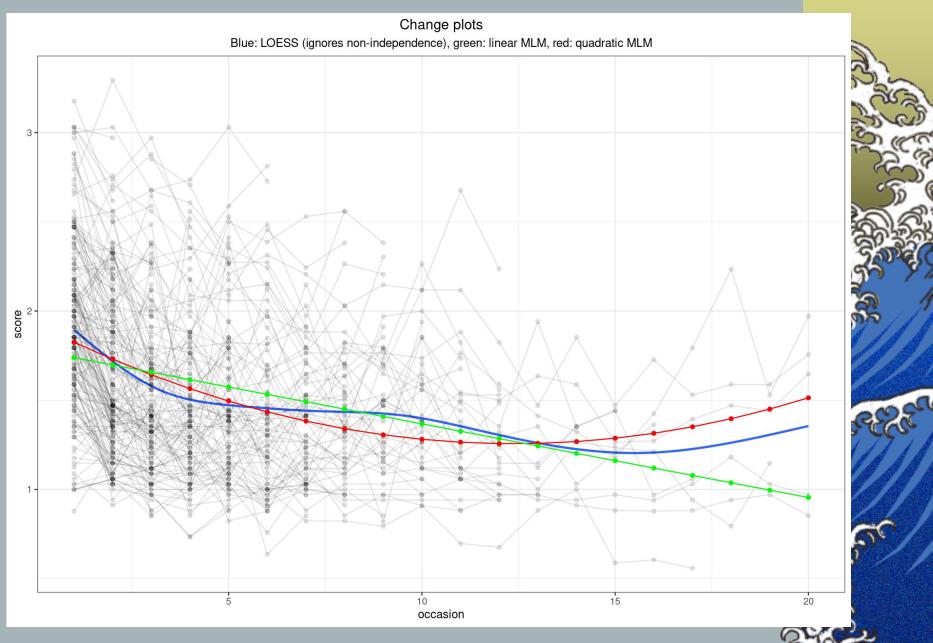
## The future of MH work











#### My nostradamus bit!

▲ Future of MH work never going to be easy ▲ Always going to be politically exposed ▲ Huge issues about confidentiality & GDPR ▲ Always going to be biopsychosocial ... ▲... but currently this is just bio *versus* psycho versus socio. We must transcend that! Need to transcend quantitative/qualitative

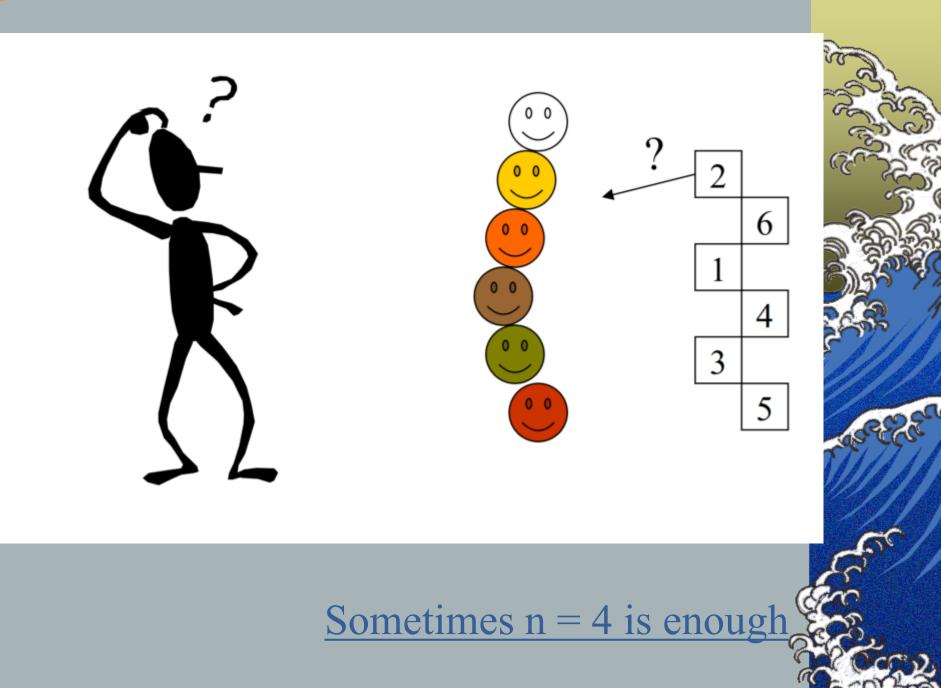
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## Quantitative/qualitative

- ▲ Interdependent and interwoven ▲ No-one can be expert in either ▲ Certainly can't be expert in both ▲ Quantitative future will be collaboration with mathematicians and statisticians: not just employing them, not just being bullied by them
- Qualitative work needs to look more bravely at how we work from n = 1 and small n data to implications
- ▲ "Constructive critique" (Ombook, 2021!)







#### Need true biopsychosocial

Loying MACCIE (W.EE) MACCIE HIRD DAUCHTER OF POBERIS JANET DUNN DIED 23PP DECE 1890,

#### Reprise

The future of mental health work Never going to be "one size fits all" but needs evaluations (N.B. Evaluations: plural)

Tools for MH, work Should include ROM, but only if we think about that wisely and own that as a personal responsibility

 Prerequisites for a psychologist's work
Collaboration and support to collaborate and think wisely about ROM





Kiitos! (to Jo-anne too) Questions, comments, ideas!



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(and thanks too to Jo-anne)

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